

Working with difficult people

By Janet Hope

Synopsis

This presentation is designed to accompany the 'Working with difficult people' title by Janet Hope. The target audience is supervisors/line managers engaged in developing their team. The presentation can be a stand-alone item for inclusion in a team meeting or can form part of a team building/away-day event. It is a visual, interactive format aimed at heightening self-awareness of one's behavior.

How to ...

How to enhance your self-awareness and know more about yourself.

How to enhance your awareness of others and their problems.

How to deal with difficult people and build the team.

Janet Hope

Starting her working life as a teacher Janet moved into management working for Government departments. She became a training consultant and management author many years ago and works with private and public organizations in Europe. Her passion is in helping ordinary people to make the best and the most of themselves and this passion is reflected in her writing.